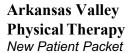


# Arkansas Valley Physical Therapy New Patient Packet

#### **DEMOGRAPHICS**

| Patient Information                                      | -  |   |
|--|--|---|
| First Name:  | MI:  | Last Name: Sex: M F                                     |
| Address:   | City:  | State: Zip:   |
| Home Phone:  | Work Phone:  | Cell Phone:   |
| *Email   | SSN#:  | Date of Birth:  |
| "By providing my email address I understand and agree to | allow Arkansas Valley PT and it's employ   | ees to contact me via unencrypted email.                |
| Referring Physician:                                     |  | Primary Care Physician:                                 |
| Employer Name:   |  | Occupation:   |
| Primary Insurance Subscriber Infor                       | mation   |   |
| Insurance Carrier:                                       | Member ID:   | Group No:   |
| First Name: M  | l; Last Name:  | Sex: M F DOB:   |
| Address:   | City:  | State: Zip:   |
| Relationship to Patient:                                 | Employer:  | SSN:  |
| Secondary Insurance Subscriber In                        | Consensation of the Consen |   |
| Insurance Carrier:                                       | Member ID:   | Group No:   |
| First Name: M  | l: Last Name:  | Sex: M F DOB:   |
| Address:   | City:  | State: Zip:   |
| Relationship to Patient:                                 | Employer:  | SSN:  |
| Guarantor/Guardian (if patient is a r                    | minor)   |   |
| First Name:  | MI:  | Last Name: Sex:   |
| Address:   | City:  | State: Zip:   |
| Home Phone:  | Work Phone:  | Cell Phone:   |
| SSN:   | Date of Birth:   | Email:  |
| Employer Name:   | Patient's Relationship to Resp   | onsible Party:  |
| Emergency Contact  |  |   |
| First Name:  | Last Name:   | Relationship to Patient:                                |
| Home Phone:  | Cell Phone:  | Work Phone:   |
| Communication Consent                                    |  |   |
| "Option A: I give Arkansas Valley PT permi               | ssion to leave detailed phone messa  | ges regarding my medical and/or billing information on: |
| Home#  |  | " Medical " Billing                                     |
| Cel#   |  |   |
| Work#  |  | " Medical " Billing                                     |
| f also authorize   | o release "medical and/or "billing inf   | ormation to:  |
| " Option B: I wish to be contacted personally a          | nd do not authorize Arkansas Vall  | ey PT to leave detailed messages or discuss my          |
| care or billing account with anyone other                | r than myseif.   |   |
| Patient or Responsible Party:                            |  | Date:   |





### **SYMPTOM DETAILS**

| Patient Name:  |   |
|--|---|
| Diagnosis (If you know or have been told):   | Last year, did you receive <b>any</b> of the following treatment (related or unrelated to today's visit):  O None |
| _  | 0 Physical Therapy # visits   |
|  | Services rendered at:   |
| Body part affected? (please indicate below)  | Occupational Therapy# visits  |
| _  | Services rendered at:   |
|  | 0 Chiropractic # visits 0 Speech Therapy # visits   |
|  | 0 Home Health # visits  |
|  | Were you discharged from home health? OYES ONO  |
|  |   |
|  | Have you received any injections? OYES ONO  |
|  | Are you post surgical? OYES ONO   |
|  | Date of Surgery:  |
| APPER APPER  | Type of Surgery:  |
| history Start  | List any additional surgeries you've received for this  |
| (1)(1)   | problem:  |
| \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\   |   |
|  | Other unrelated surgeries:  |
|  |   |
| Shoulder Elbow Wrist Neck Mid-back Low-back  |   |
| Hip Knee Ankle Other:  |   |
| Which side(s)? O Right O Left O Both   | This Is a result of (mark all that apply)   |
| Dominant arm? O Right O Left   | 0 No injury -just started hurting   |
| Problem(s) (please check all that apply)   | Date of Onset   |
| O Pain   | 0 Sports Injury (which sport?)  |
| O Weakness   | 0 Motor Vehicle Related   |
| O Instability/Giving way/Dislocation   | Do you have an open/payable claim Y N   |
| O Stiffness  | 0 Work/Job Related  |
| O Swelling   | Do you have an open/payable claim Y N   |
| O Other<br>How severe is your pain? (0-none & 10=severe)   | 0 3rd Party Accident (involving insurance other than your own)  |
| At rest? 0 1 2 3 4 5 6 7 8 9 10  | Injury: O Current O Old (greater than 1 year)   |
| When active? 0 1 2 3 4 5 6 7 8 9 10  | Date of Injury:   |
| At Its worst? 0 1 2 s 4 s g 7 8 10   | Please briefly describe how your injury happened:   |
| At its best? 0 1 2 3 4 5 6 7 8 6 10  |   |
| Do you have pain at night? OYES ONO  |   |
| Does the pain awaken you from sleep? OYES ONO  |   |
| Have you <u>ever</u> been seen <u>for this issue</u> by any other provider (le. chiropractor, physician)? OYES ONO | (Patient Signature) (Date)  |



# Arkansas Valley Physical Therapy New Patient Packet

#### MEDICAL HISTORY

| is necessary  | / for a thorough ev                          | aluation. Please                   | e answer the follow        | owing question                           | ns:  |
|---------------|--|------------------------------------|----------------------------|--|--|
|               |  |                                    |                            | Date:                                    |  |
| Age:          | Height:                                      | Weight:                            | Do you Smoke?              | : No                                     | Yes  |
| sed with a    | ny of the followin                           | g?                                 |                            |  |  |
| No            | Yes  | Fainting/Falls/[                   | Dizziness                  | No                                       | Yes  |
| No            | Yes  | HIV/AIDs                           |                            | No                                       | Yes  |
| No            | Yes  | Bowel/Bladder Problems No Yo       |                            | Yes                                      |  |
| No            | Yes  | No                                 |                            | Yes                                      |  |
| No            | Y6S  | No                                 |                            | Yes                                      |  |
| No            | Yes  | N-                                 |                            | Yes                                      |  |
| NO            | Yes  |                                    |                            | Yes                                      |  |
| No            | Yas  | Arrhythmia                         |                            | No                                       | Yes  |
| No            | Yes  |                                    |                            | Yes                                      |  |
| No            | Yes  | Angina                             |                            | No                                       | Yes  |
| No            | Yes  | Other Heart Problems No            |                            | Yes                                      |  |
| No            | Yes Describe                                 | »:                                 |                            |  |  |
| No            | Yes Describe                                 | <b>:</b>                           |                            |  |  |
| plish with th | erapy?                                       |                                    |                            |  |  |
| ently take o  | r ask us to copy yo                          | our list                           |                            |  |  |
|               | Diagr  | nosis                              | Presc                      | ribing Physicia                          | ın   |
|               |  |                                    |                            |  |  |
|               |  |                                    |                            |  |  |
|               |  |                                    |                            |  |  |
|               |  |                                    |                            |  |  |
|               |  |                                    |                            |  |  |
| information   | you would like us                            | to know about y                    | our condition?             |  |  |
|               |  |                                    |                            |  |  |
|               |  |                                    |                            |  |  |
| :             |  |                                    |                            | Date:                                    |  |
|               |  | i                                  | OFFICE IISE                | RTND VEDIC                               | ICATION:   |
|               | Age:  No | Age: Height:    Describe   Height: | Age: Height: Weight:    No | Age: Height: Weight: Do you Smoke?    No | Age: Height: Weight: Do you Smoke?: No psed with any of the following?  No Yes Fainting/Falls/Dizziness No No No Yes HIV/AIDs No No Yes Bowel/Bladder Problems No No Yes Blood Clots No Yes Headaches/Migraines No Headaches/Migraines No No Yes Pacemaker NO Yes Pacemaker NO No Yes Congestive Heart Failure(CHF) No No Yes Angina No Yes Describe:  No Yes Describe:  Diagnosis Prescribing Physicial information you would like us to know about your condition? |

Initials

Date



245 East US-50 Suite 9 Salida, CO 81201 (719) 539-3626

- 1. Authorization for Release of Information The HIPAA Privacy Rules allows those doctors, nurses, hospitals, laboratory technicians, and other healthcare providers that are covered entities to use or disclose protected health information, such as x-rays, laboratory and pathology reports, diagnoses, and other medical information for treatment purposes with the patient's authorization. This includes sharing the information to consult with other providers, including providers who are not covered entities, to treat a different patient, or to refer the patient.
- 2. Authorization for Treatment I understand that therapy evaluations and treatment may potentially cause or aggravate symptoms and give my consent for the therapist to perform treatment as he/she deem necessary.
- 3. Verification of Benefits I understand that Arkansas Valley Physical Therapy will attempt to obtain benefits from my insurance company, however, they will not be responsible for unauthorized services as well as any discrepancies between quoted benefits and actual benefits paid. I understand I am responsible for payment of services not covered by my insurance. I also understand and agree that I am responsible for verifying my own insurance benefits as well as knowing and understanding my plan limitation, maximum benefits available, deductible, coinsurance, and copayments. Because my insurance is a contract between myself and my insurance company, I understand that I must direct questions or concerns regarding payment of benefits to them.
- 4. Financial Agreement I understand there is no guarantee of reimbursement or payment from any insurance company or other payor. I acknowledge full financial responsibility for and agree to pay all charges of the clinic and of therapist rendering services as allowable per the contractual terms between my insurance and Arkansas Valley Physical Therapy. All charges are due and payable upon receipt of the bill. If payment is not made within 30 days of the receipt of the bill a delinquent charge or interest at the maximum legal rate may be added. I agree to pay all reasonable legal expenses necessary for the collection of any debt.
- 5. **Assignment** for **Direct Payment** I authorize and instruct my insurance carrier to make payment of medical benefits to Arkansas Valley Physical Therapy for therapy services rendered and that no payment be made payable to myself/insured party. If payment is made directly to myself/insured, I understand that I will be responsible for balance due.
- 6. **Cancellation/No Show Policy** Our goal is to achieve optimal outcomes with you while you are receiving rehabilitation. You are a very important member of our rehabilitation team. I agree that if I am unable to attend my appointment, it is my responsibility to <u>call at least 24 hours in advance or be subject to a \$35.00 fee.</u> If I fail to keep three appointments I could be dismissed from therapy and required to return to my physician to obtain a new prescription before resuming treatment.
- 7. I have read the Notice of Privacy Practices and have been offered a copy for my records. I am aware the Notice may be changed at any time. I was given the opportunity to review the Notice and ask questions regarding my privacy rights.

|                           | TAND ITS CONTENTS. I FURTHER ACKNOWLEDGE THAT I AM T<br>E PATIENT OR OTHERWISE, TO SIGN THIS AGREEMENT, CONSE |  |
|---------------------------|---|--|
| Patient/Responsible Party | <br>Date  |  |
|                           | OFFICE UGE- RTNP<br>VERIFICATION:   |  |
|                           | Initials Date   |  |

# **Credit Card Authorization Form**

Please complete all fields. You may cancel this authorization at any time by contacting us. (Note that your account must be paid in full to cancel). This authorization will remain in effect until cancelled.

| Credit Card                         | Information           |  |  |   |
|-------------------------------------|-----------------------|--|--|---|
| Card Type:                          | □ MasterCard          | □VISA  | □ Discover                                     | □ AMEX  |
|                                     | □Other                |  |  |   |
| Cardholder l                        | Name (as shown o      | on card):                                    |  |   |
| Card Numbe                          | er:                   |  |  |   |
| Expiration D                        | Pate (mm/yy):         |  |  |   |
| Cardholder 2                        | ZIP Code (from cre    | edit card billing a                          | address):                                      |   |
| I,<br>card above fo<br>on my accoun | or agreed upon servic | thorize <b>ARKANS</b><br>es. I understand th | AS VALLEY PHYSICAL at my information will be s | THERAPY to charge my credi<br>aved to file for future transacti |
|                                     | stomer Signature      |  | Date   |   |



# Cancellation, and No-Show Policy Effective January 1st, 2023

# Arkansas Valley PT requires 24 hours' notice to cancel or reschedule your appointment.

We understand life happens and you may need to miss a scheduled appointment. However, please be considerate and provide adequate notice if you cannot make it. When you late cancel, we are unable to give that appointment to someone else who needs our assistance.

Patients who late cancel or no show will be charged a fee for the missed appointment. Physical therapists are paid by insurance for time spent treating patients, insurance does not pay for missed appointments or late arrivals. (We will make exceptions for bad weather, road conditions or if you are sick).

### **Fees**

If you fail to provide **AT LEAST 24hr Notice**, the fee will be collected at your next appointment or charged to your credit card on file. If no visit is scheduled, a bill will be mailed to you.

Late Cancellations— \$25 first incident; \$50 for subsequent Incidents
No shows — \$50 first incident, \$75 for subsequent incidents
No Show for Initial visit — \$85 per incident

\*An initial visit will NOT be rescheduled until fee is paid

# **Descriptions**

Late Cancellation- Appointment is cancelled within 24 hours of scheduled appointment.

No Show- Patient cancels within 2 hours of appointment or does not show up for scheduled appointment.

Late Arrival- Patient arrives more than 15 minutes late.

# Attendance Policy

Your success in physical therapy depends on your attendance and accountability. If you miss too many appointments or continually show up late, you will be removed from the therapy schedule until you are able to commit to the treatment process.

Reasons for removal from the schedule include:

- Excessive late cancellations
- No shows (after 2nd incident)
- Repeated late arrivals (more than 5 minutes late)

Cancelling? Please call the office at least 24 hours in advance (Monday appts need to be cancelled by Friday, unless due to illness).

Phone: 719-539-3626